



Terms of Service (for Engine Removal, Repair & Reconditioning)

Engine Union Limited – Terms of Service

for Engine Removal, Inspection, Repair & Reconditioning

Unit A Croft Farm, Coventry CV2 1NR • engineunion.co.uk •

***jakub@engineunion.co.uk*

Company No. 16067915 • Effective date on the invoice

Important – Warranty matters are NOT covered here.

For the 12-month / 12,000-mile reconditioned-engine warranty, see the separate document

“Reconditioned Engine Warranty Terms & Conditions.”

The most recent version of these Terms is always available at **<https://engineunion.co.uk/terms-of-service>**.

1 Introduction

1.1 Purpose – These Terms govern the provision of Services (defined below) by **Engine Union Limited** ("we", "us") to the customer named on the invoice ("you").

1.2 Services – We will remove, disassemble and inspect your existing engine, prepare a written damage report with images/video, and recondition the unit as described in §2 unless otherwise agreed in writing.

1.3 Service Process (summary)

- 1. Vehicle collection & inspection** – We collect your car and carry out a full technical check (turbo, DPF, timing gear, pistons, cylinder head, etc.).
- 2. Damage report** – Once faults are confirmed you receive a detailed report with images and our recommended course of action.
- 3. Up-front engine payment** – If reconditioning is approved, a deposit payment for the engine is due; work then commences.
- 4. Failure analysis & advisories** – During removal we identify root causes of failure plus any advisory items; if you authorise replacement, we fit the parts **free of labour charge** (parts at cost).
- 5. Non-recondition-able / out-of-scope parts & services** – Where a component cannot be reconditioned, or lies outside the scope, it must be replaced or repaired at an additional cost of the part or service alone.
- 6. Completion & final payment** – On completion the balance of the quotation becomes payable and the vehicle must be collected.

2 Scope of Reconditioning

Included – “Fully Reconditioned Engine” (May Include but is not limited to)	Not Included / Re-used*
• New piston rings, main & big-end bearings	
• Full gasket kit & crank seals	
• Cylinder block & liners inspected	
• Cylinder head skimmed & pressure-tested	
• Valves re-seated & clearances set	

• Crankshaft polished; connecting rods inspected	
• New timing belt/chain	
• Fresh quality oil & filter	• Engine supplied bare (head, block, sump only)
• All existing auxiliaries (starter, alternator, injectors, manifolds, sensors, pumps, turbo, etc.) refitted <i>as is</i>	
• New or replacement auxiliaries are extra and, if purchased, invoiced separately	

- Auxiliaries and pre-existing faults within them are outside these Terms and outside our warranty.

3 Pricing & Adjustments

3.1 **Quoted Prices** are current at the quotation date. We may adjust the contract price if:

- a) additional damage is discovered after strip-down;
- b) your core unit is not serviceable, repairs fall out of scope "i.e. Line Boring"; or
- c) our costs increase before completion.

3.2 **Additional Repairs** – If we recommend extra work essential for safe operation and you decline it, you may collect the vehicle unfinished; all labour and parts to date (specialist £110 /hr, general £80 /hr) are payable.

3.3 **Disassembled / Incomplete Units** – If a vehicle arrives partially stripped, we will reassemble to exchange-grade at your cost; missing or unserviceable exchange parts will be charged.

4 Storage & Ancillary Charges

4.1 **Storage** – First three working days after completion are free; thereafter £25 /day (or £35 /day if any balance remains unpaid).

4.2 **Fuel for Testing** – Supplied at £1.50 /litre (approx. 100 miles road test).

4.3 Non-Running Vehicles / Other Faults – We are not responsible for unrelated defects (gearbox, braking, exhaust, suspension, electronics, etc.).

4.4 Wear-and-Tear Failures – Minor items (clips, wheel-nuts, bonnet cables, etc.) that fail from age will be replaced after we obtain your approval; parts and labour are chargeable.

5 Completion Time & Delays

5.1 Dates quoted for completion are estimates only.

5.2 We accept no liability for delays caused by parts shortages, supplier issues, courier delays, force majeure or other matters beyond our control.

6 Cancellation

6.1 You may cancel only with our written consent. All labour, parts and expenses incurred up to the cancellation date are immediately payable. Cancellation is effective only once all sums due have cleared.

7 Payment Terms

7.1 Payment on Collection – All charges must be settled in full before the vehicle is released.

7.2 Delivery – Where delivery is requested, the full invoice (plus delivery charge) must be paid before dispatch.

7.3 Non-Payment / Non-Collection – If unpaid or uncollected after seven days of notification, storage charges apply (see §4). After one month we may, on seven days' written notice, sell the vehicle/goods and apply proceeds to the debt; any shortfall remains payable.

7.4 Payment Methods & Transaction Fee – We accept most debit and credit cards; a **2 % transaction fee** applies. The payee must provide full name, billing address, and a valid photo ID (passport or UK driving licence) to prevent fraud. Bank transfer is accepted with no additional fee.

8 Lien, Title & Risk

8.1 We retain a lien over the vehicle and replacement engine until all monies have cleared.

8.2 Title in all goods supplied remains with us until full payment; risk passes to you on delivery/collection.

9 Notices

Written notices are deemed served 24 -hours after posting to the invoice address or immediately if sent by email to the address you supplied.

10 Company's Liability (Care of Vehicle)

10.1 We will take reasonable care of the vehicle while in our custody. If loss or damage arises through our negligence we may, at our option, repair, replace or compensate for the affected part.

10.2 We are not liable for personal property left in the vehicle, nor for loss caused by releasing the vehicle to a duly authorised person who settles the account.

Please remove valuables before delivery.

10.3 Nothing in these Terms limits liability for death or personal injury caused by our negligence or affects statutory rights that cannot be excluded.

11 Delivery of Parts / Goods

11.1 Standard mainland-UK delivery: 2–5 working days (up to 7 days for remote areas); export times vary.

11.2 We are not liable for delays once goods are in the carrier's possession (traffic, weather, etc.).

12 Governing Law & Jurisdiction

These Terms are governed by English law. The parties submit to the exclusive jurisdiction of the English courts.

13 Miscellaneous

13.1 Severability – If any provision is held invalid, the remainder remains enforceable.

13.2 Entire Agreement – These Terms (plus any agreed written variations) constitute the entire contract between us; you acknowledge you have not relied on other representations.

13.3 Time Not of the Essence – Time is not of the essence unless expressly stated.

13.4 Third-Party Rights – No third party may enforce these Terms under the Contracts (Rights of Third Parties) Act 1999.

For questions about these Terms, or to obtain a copy of our separate warranty document, please contact us at the address or email shown above.

Partner Garages & Sub-Contracted Work

14.1 Engine Union Limited operates as the principal contractor and is responsible for coordinating all services provided to you. In certain cases, we may sub-contract elements of the work — such as engine removal, installation, or machining — to independent workshops within our trusted network ("Partner Garages"), who have the necessary qualifications, equipment, and experience.

14.2 Your vehicle may be transported to a Partner Garage for part or all of the works. If the Partner Garage has the relevant in-house capabilities, the entire service may be completed there. Otherwise, components may be transferred to our own engineering facility in Nuneaton for further work.

14.3 We aim to ensure a seamless service and remain your primary point of contact throughout. We take reasonable steps to ensure Partner Garages follow our service standards and documented procedures.

14.4 Engine Union Limited accepts responsibility for the overall coordination and outcome of the service provided under these Terms, including where subcontracted work forms part of the process.

14.5 However, to the extent permitted by law, we do not accept liability for any work carried out by individuals or organisations not directly employed by Engine Union Limited, including but not limited to Partner Garages, subcontractors, or third-party service providers. This includes (without limitation)

any loss, damage, delay, or fault arising from their workmanship, actions, or omissions.

14.6 We also disclaim liability for any additional or unauthorised work you instruct directly with a Partner Garage or third party, outside the scope of the agreed services.

14.7 Nothing in this section limits or affects the exclusions and limitations in §10 (Company's Liability).

15 Frequently Asked Questions

Q 1 – Are you a garage?

Yes. Engine Union Limited is a garage business based in Coventry. For certain stages of the job we work with trusted Partner Garages for engine removal and installation. This network approach helps reduce recovery distances and costs while ensuring specialist work is completed by certified professionals.

Q 2 – Where will my car be taken?

Your car will be transported to the nearest available Partner Garage for initial diagnosis and engine removal. If that facility has certified master technicians and the necessary machinery, the complete repair will be carried out there. Otherwise, the engine and related parts will be taken to our engineering centre in Nuneaton. Engine Union coordinates all logistics and remains responsible for the overall service.